Franklin D. Roosevelt Library \& Museum
Collection: Grace Tully Archive
Series: Marguerite ("Missy") LeHand Papers
Box 10; Folder = Writings: Draft Article about FDR and Working in the White House, ca. 1937-1938

Dear Miss Le Hand:
Sone of the attached may be of some use, but it is your article and it is up to you to throw it all out of the window if you find no merit in it. You may thinks some of the suggestions fantastically off the trolley and others insultingly obvious. It seemed best to type them all out regardless, because I am ignorant of both business procedure in the White House and the extent of the attention you've given to magazine articles.

If any other ideas come to me I'll send them along to Doris. Thank you very much for your courtesy this morning. Ism convinced that you are going to write an outstanding article.

Sincerely,


-1) $\mathrm{rn}^{\sim-2}$












HOT miss Le Hand


After the introduction it might be well to put in a characteristic stick of dialogue that will plant the reader in the White House and let him know he is beginning a business day in the executive offices.

Does the President make any characteristic remark in beginning the business of getting-downotombusiness i $\therefore=-2$ Does he favor any particular variety of mailmidoes any variety give him greater pleasure than others 8 Will he reach for a familiar signature that he has not seen for a long tine, as many people do $P$ Does he like to get off all of his letters at once or does he like jo break up the business of correspondence throughout the day ?

Almost every executive office has its own kind of office slang, $e$ sort of code that covers various types of questions and problems Is there a White House code ? Used in directions for answering letters that fall into general classifications, handing routine situations A sort of glossary of the office slang of the White House executive offices certainly would interest the reader, and serve to put him at ease in the offices;

Does the President dislike to telephone, as many executives do, or does he prefer telephoning to writing a note, when doing either would serve the situation ?

Does the President like to have a written memo on a Visitor calling for the first time, and the substance of what the interview is about $P$ Or does he carry this information in his head after wordmof-mouth information $?$

How does the White House filter work at handing the Man of Prominence, of no official standing, who feels that what he has: to say is so important he can discuss it only with the president ? Not the nut type, but the fellow of atanding with some sort of organization behind him:

Any incident or anecdote to illustrate the persistence of such callers, who really have nothing of great moment to bring up ? ©

Is the President a stickler for puctuality, or no P In this connection, does his schedule vary according to whether he feels like working;or does not feel particularly like it $P$ What happens to routine business when some such thing as the bombing of the Panay comes up P Is it all shored to one side indefinitely, or does The President attempt to handle it and go on to other things on schedule?

## Encident to fllustrate ?

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Has it ever happened that soraebody who should not have seen the President got to see him ?

Do you reeall any mistake you made, about handiing the business of the White House , perhaps at the beginning of the first t erm ?

The readers are all conscious of mistakes, or anyway subconscious, and would be reassured to hear that everybody makes them; no matter where .

What is the President's attitude toward mistakes ? Is he plainspoken in calling them to the attention of the erring ? Or does he mon do this by indirect suggestion ?

Any incident?
What about praise ?

## Incident ?

Does he, perhaps, vary his method of reproving or praising according to the individuals

Any contrasting incidents ?
Is the President keen about having a detailed explanation about a mistake $P$ Or does he consider that a waste of time, and go on to new business,instead. It seems to me there are two general types of executives: A. wants a desailed explanation of any and all errors: Bo: allows an able man about one miss out of five, and doesn't want to be bothered with explanations; but gets himself a new boy if the misses begin to run to two or three out of five. Does the president fit into either description?

What part of his work pleases the Preaident most ? What wearies him most ?
momuathat Incident ?
Is there any particular thing about a visitor that particularly annoys the President wany mannerism,or affectation, or


Is there any special quality in a visitor
that he likes especially ?
(more)

Is he sometimes helpful to a wortinhile visitor who is having difficulty in getting over the idea of his mission clearly ?

## Incident ?

How does he handle the visitor who takes undue advantage of the call, one way or the other ?

Incident ?
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Does the President ever shut himself off altogether when considering a problem, declining to see anybody or talk to anybody on the phone for an hour or so ?


In addition to the office slang as applied to correspondence and situations,does the President have any pet phrases of his own for describing types of people,or problems ? Or situations ?

Have you some of your own ? $\mathrm{Th}_{\mathrm{h}}$ ey would help the article.

Oan you tell how the President feels about this, that or the other by any mannerism or facial reaction or gesture ? Without his speaking ?

The President has been personalized and given characterization by almost every writer in Ohristendom, certainly, but to give the reader the idea that he is spending a business day with the President more characterization, by describing details of mannerisms and reactions such as are embodied in the above question, would be useful:

Does the President have his desk piled high, at times? Or does he insist on keeping it clear ?

What was the busiest day you recall since you've worked with the President ?

What was the most trying time for him since he has been President, do you think ?

What was his happiest day since he has been President, do you think ?

*     *         * 

It seems to me that the piece could move easily through a day and digress frequently, $a t$ points all along the line; to bring illustrating incidents or aneedotes or examples from the past into it. Some appointment that came up would give the President pleasure, you knew, because you recalled than the time that eot. ect. ect.

That fashiom

What do you find the hardest thing you have to do ? What do you like most about your work?

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Mis:sy Outline....l
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The introduction. I like that line of the President's : "I am proud of the fact that I never kept a diary, etc." Weave in a few lines of course that make it clear who it is writing ;

I think you can consult your preference about the length of these paragraphs. Why not write what occurs to you -- then if you like you can chuck it later and just begin: "The President's alarm clock is a tall, soft-voiced ex-barber from Warm Springs, Ga. named Irwin (?) McDuffie who has been set to the hour of 8:15 a.m. and always ( or usually :) announces the new day to him at precisely that time. "

What daes McDuffie say -- I realize we can't get in that priceless line about "when I retire from public life, I am going back to Georgia " but if he always pontificates about the weather or always makes the same long-syllabled colored greeting, it would be good.

Breakfast at 8:30. What and by whom served. This is (locate) the time to the President's room in the White House . As you tell about the breakgast and what he eats and the newspapers, bring in details about how it looks -- exwwermy flowers,marine prints, etc.

9 a.m. Typical appt. With Secretary Morgenthau.
Secretaries gather and wait outside. Names of coursex and duties. Secretaries enter. Are ubiquitous secret service men around ? "Well tell me tine worst."

A sample day's grist. Incident to illustrate "the worst."
The break-up with Secs. going to their offices.
The President dresses.
Fresiäent receives Congressional leadefs in study. "Do Not Disturb Sign" -- Tommy outside door -- he is never disturbed--no telephone calls, etc. Who js there. Strictiy confidential nature of conference. It may last hour or more. Was it at such a conference President disclosed Court plan? Or some other big New Deal project.

Then President goes to offtce.
Three bells ring. Jackson and Pat McKenna in study. Tin basket and what it contains . Anything new that's come up is told. F.D.may make telephone call.

This I belleve is the obrious place to describe the oval study from the "McIntyre-bring-me-a-fireplace" to the last donkey on the President's desk. Does he hate to part with old things he's had ? What does he use for his personal. memoranda? Uses pencil or pen ? Colotink? Stub point or fine ? The doors - -聠wrextimy on second thought don't be specific about them on account of the secret service but you can say that the first caller comes in from McIntyre's office on left and sits down where ?

The Callers: officiels, politietan, helads of agencies, visiting firemen, old futend, the little kedoross girl.

Who gets in and how they arrange it. Always state their business in advance unless old friend, Mac's job to see President sees whom he should but his time not wasted. The old acquiantances who say"but I never used to have any trouble seeing the President."

Those numerous Harvard classmates. (Personally I'd like to see you gently kid the President about these especially since Harvard mons votes for the 01d Deal. )

The President loves people --gets interested -ohates to have them leave -- lets them overstay time --Mac's schedule gets behind .
"In contrast with his generosity about his own time, the President is a stickler for punctuality when he has made engagements. He is meticulous about keeping to schedule."

When routine business is shot to hell.
That excellent account you gave me of the time of the floods when Liarry Hopkins lived in the Uabinet room, mail was left untouched, etc. The President's constant availability at a time like that. The Panay time -- the President keeping a firm, steady and informed hand on the situation. Hull calling his staff back to mork and their working across the street in the State, War and Navy building. The open line from the White House to Hull.

Bon't spare tje details:

Occasionally minor bits of excttement : The insurance agent that got to the President. This will panic the country the old fellow-feeling stuff. Give it everything you've got.

No caller ever got in who shouldn't ? ...Ask Mac.

Miss $y^{\prime}$ s own mistakes. That error of too close co-operation with the State dept.

The President's attitude toward mistakes . One quickly goes to him and confesses. Never lie. He never jumps on anyone or bears a grudge.

Presidential praise . Almost never directly tells younhe tells othe s people. If he likes you, he gives you more work. Illustrate these And illustrate how he will vary his method according to the individual. He is type of executive that does not want a detailed explanation and apologies , allows an able assistant an occasional miss and if the misses come too often (no pun intended) gets himself a new assistant. (I paxmsmexixy personally classify the President as extremely patient.)

The list of callers stops at 1 for luncheon. All about it -- what, where, who brings it, etc. How long it lasts.

Callers resume after luncheon. Often President has kept his callers too long and upset schedule so he's behind But it is the callers who please him most about his daypxy -- the contact with people, He loves people and this flow of representative Americans who keep him in touch with what people are thinking and saying.

A visitor can only annoy the President in one way*- by not knowing his job and being unable to answer intelligently questions asked him. Can you illastrate this?

On the other hand if it is merely an oterwhelmed or shy person, awed perhaps or overly modest the President is patient and skilful at eliciting infomration. Etc.

The President's method of terminating an interview-w his phrase -- his bells.

Only in times of special stress are calle rs barred.热盖 In time of crisis, he will see only the specialists in that crisis as Hopkins during the flood, Hull on Panay .Nothing is allowed to interfere with Congressional leaders' conferences. And then there are the speeches which are in a class by themselves. (We planned to take thwxuxpixaEx those up later.)

One memorable time when he cut himself off -- to write bonus veto in longhand.

Budget message another time of special effort-monstant conferences with Bell and Morgenthau.

The didference between the $a . m$. and p.m. conferences $-=$ those where a particular point or task is to be covered are brief ; where policy is to be determined , they are long and are usually scheduled for the afternoon, probably from 2 to $40^{\prime}$ clock.

Correspondence at 4. This shouldbe detailed. And incidents to illustrate. What letters go to him ? How does he annotate them ? Missy to ack; etc. How is he to take dictation from ? Is he long or brief in his answers ?

Remember that he replies in full to State department letters.
Does he do much work on the telephone? Does he have any typical phrases in the dictating ? Slang? Your own slang .."spinach." Grace's. Paula's work. His desk does not get piled up with mail -- that Tin Basket.

After mail or during it,Dr. MeIntire may come in to get him to go for a swim.Or a ride--some change from the office. $U_{r}$ rest if reception that night as receptions where he must stand and shake hands with thousands, most physically wearing of anything he does.

Wifn he succumbs to the stop work order - The Childrenfs Hour. He stops dictating-plays a tune on the beils--everybody comes mo Lacideut?.

If the President swims. The pool.Mrs. Roosevelt joins him.

He goes to his room and dresses for dinner.
He may dine in his study with only the family. How served? How elaborate a meal ? What does he wear ? Interruptions ?

Or he may dine at a medium-sized y dinner in the Red room. Description of what it's like and who guests are apt to be.

Or State dinners in state dining room with Monroe epergnes,etc. You might speak here that your part in State di nners is very small -- rank is everything etc. How many a year. Mention the musicale that generally follows state dinners.

Before receptions, usually a medium-sized dinner. Be sure to include that lovely touch of dining in a tuxedo and changing to white tie which he hates at the last minute.

Then: After dinner Ex if there are no guests he will work -- and even after state dinners with inusicales and after receptions he has to be watched lest he go on working. Usually spends a little time in his study before xatixnixgx retiring. He may take house guests in for an informal chat too. Or look at something that has come in. Or enjoy a thalk with Mrs. Roosevelt.

If the evening free of formal entertaining he will go to study after dinner and there work or look over his collections: Sometimes movies --what kind does he like ? Has he a favorite movie actress and actor?

Missy $O_{i u}$ tline..... 8
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This/is Typical Bay --a typical Monday for it is on Monday that the President sees the Congressional leaders.

Tuesday always includes a press conference,
Wednesday and Hurxxx Thursday nothing special.
Friday the press again and Cabinet.
Saturday the Fresident spends at the house with a work program in the a.m. but tries always to keep the afternoon free bor relaxation.

Sunday-- goes to church . Always has supper alone now with Mrs. Roosevelt.Definite plan . Same scrambled eggs though.

The President likes his press conferences when shades several hundred reporters of all maidef of political faith representing mix newspapers of all shades of political faith gather in the oval study. Incidentally reporters for foreign papers also admitted.

Never misses one of he can help it --enjoys give and take. Steve warns him of questions likely to be asked but there is no planting of questions .Both reporters and President are strictily on their own to bring out news they want.

Really does not mind pointed questions .Liked Mrs. Elisabeth May © Craig's question (she is on Portland, Me. Press Herald) : "Do you think a referendum on wat consistent with the democratic form of gov由. ?" (Get exactly from Steve.) That whole colloquy very interesting.

Any other illustrations ?

Cabinet meetings. All the details. C.members go in and wait for him -- he comes thru Missy's of c. They stand.

No one else present. Do Not Disturb sign again. Cabinet supposed not to tell what goes on. Can't hear from outsiāe $-{ }^{-}$except Missy can catch feminine timbre of Miss Perkins voice. If important votes being taken on hill they may be brought in by messenger. Or Pres. may ring for information . Mac and Steve stand by in lissy's office having own Cabinet meeting. Cabinet members like other callers are reluctant to leave . One will usually return to Pres. study to complete discussion of timely matter.

Cabinet at 2 -. then mail.
Speeches. This is new and most interesting. Time he devotes to them. Painstaking care. The Phila. speech is a fine example because it was so memorable. F.D.R.the phrasemaker. Sam Rosenmen good at cutting out words. Experts check detail. I do not believe you can spend too much time on these -- every word will be xargumysugx engrossing.
"Bound up in these busy days, the President requires pressure from outside to induce him to pay attention to such mundane matters as his wardrobe. The pressure is usually furnished by Mrs. Roosevelt. (Does he ever get called to task on clothes by his mother and told to get some new ones ? )

Hedoesn't care about clothes . Likes old ones-Iike the ties that are given him, he treasures them.

That tweed suit that was his father's.

His favorite clothes -- color, cut.
The jewelry he always wears.
Those famous grey morning clothes.

When does he take time for other personal affairs: His farm, his income tax, nhis old friends, his continuing interest in Warm Springs.

What are his amusements other than the occasional movies and his collections. His favorite jokes. His habit of quoting Lear limericks. Does he have any faxmxitr favorite quotations for agy a given situation.?What situation?

Does he kid people about their foibles and failings ? Can you illustrate ? Does he like practical jokes ? Play them $x$ ?

How can you intrepret his mood? Is he absent-minded when deep in thought ? How is his pace throughout the day - ? Is it even ? Or does he fly at it --then cool offv?

Is the te any diversion he particularly likes when tired? Music ?His favorite songs ? Does he sing too ? Books ? Please, please list his collections. And include the Christmas cards. Does he eat between meals ?Like a snack before he goes to bed ?

B Any superstition ? Three on a match, etc. What are your pet superstitions ?

What was the busiest time in the White House ? Can you pick out a busiest day for the President and one for yourself. ? Likewise a hardest day for both of you.

And a happiest day © Or most thrilling.
What does the President like best to do ? What is hardest for him to do ?

And the same for you.
And what do you like best about your job ?


## Notsdam, Feb.

Personal interest to an unusual degree is being taken by many people of Northern New York in the inderal plans for March 4th. A Potsdam girl, Miss Marguerite LeHand, will go to the Mhite House as private secretary to the new president, the first woman, it is said, to occupy that position.

The LeHand family home was for many years in Potsdam and a number of relatives still live in the district. Among them are Miss LeHand's aunts, 淮iss Nellie Graffin and Mrs. P. J. McCarthy. A brother, Daniel Lefland, is the husband of a Potsdam girl, the former Miss Georgia Reynolds, sister of Martin $\nabla$. B. Reynolds.
iiiss Lefland attended school in Massachusetts and later engaged in secretarial work. Her association with Franklin D. Roosevelt began in 1920 when he was vice-president of the Fidelity \& Deposit Co. of 畝ryland. When he was nominated for vice-president on the Jemocratic ticket with Governor Cox of Ohio, Miss LeHand became Mr. Roosevelt's private secretary and continued in that capacity at the close of the unsuccessful campaign.

While
 during
back to health and/his two terms as governor of New York, liss LeHand was a valued member of the household, to the younger members of which she is known as "Missy". The regard in which the family holds her was shown in late October during the heat of the campaign for the presidency. Miss LeHand was stricken by news of the sudden

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death of her mother near Boston. Mrs. Roosevelt had just returned from Binghampton where she had appeared before a large meeting. Without hesitation she cancelled all engagements and hurried to Boston With Wiss Lefland.

At the family home the next First Lady of the Land made herself generally useful and with unobtrusive simplicity answered the doorbell and telephone. She made arrangements for bringing the body to Potsdam in a private car, accompanying Hisa LeHland and her brothers, Daniel and Bernard, to Northern New York and remaining for the funeral and burial.

In Boston Mrs. Roosevelt declined to see newspapermen until she had concluded her services at the home and then refused to consider that she had done more than any other woman would have done for a member of the family in grief and distress.

Among the engagements unselfishly set aside by wrs. Roosevelt was one to accompany the Governor to Groton where their two younger sons are in school and be present at the reception and campaign meeting in Boston the following Monday. But she considered this of small moment when she could be of comfort to her husband's secretary. "We regard Wiss LeHand as practically one of the family", she sajd. "I certainly do not feel that any plans of mine have been upset by coming here with her. I have been glad to be of comfort to her, as $I$ hope I have been. That is all."

No president has ever been personally known to so many citizens of the North Country, On his trips of inspection of state institutions and the $3 t$. Lawrence power project while govemor, President-e lect and wrs. Roosevelt de many friends in this

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section by their democratic attitude and evident sincerity.
Miss Grace Tully, a second member of the Roosevelt secretarial staff, has been in Potsdam several weeks as the guest of hrs. T. H. Perrin and has a wide acquaintance here. Both Miss LeHand and Miss Tully are attractive in appearance and of a high type of young womanhood. Frequent references to them both are made in news articles concerning the family of the President-elect. ying Papers carriferd the story of the Roosevelts at the time of the Chicago convention saxated that the two secretaries remained at the radio all during the night in which balloting took place. They accompanied the Governor and Mrs, Roosevelt to Chicago by airplaneat the time of his acceptance of the nomination. Friends xwxtraxyerserw will follow their activities in Washington with interest.

Among those from Potsdam invited to the inauguration and who plan to attend are Miss Nellie Graffin and Mrs. T. H. Perrin.

I have always been very proud of the fact that in all the years since 1920, when I started to work for the then very bady defeated candidate for the Vice Precidency, I have never rept a diary, never made a note and resolved never to write a history of the ere. I possess no inventive genius and consequentiy I am sure I could not do justice to the imeginetive memoirs which sometimes pass as history.

However, I am happy to be asked to try to point a picture of the routine of the President's deys in the White House.

The Eresident's alarim clock -- a softwoiced exbarber from Atlanta noned Irvin wodurfie, who has been set to the hour of eight-fifteen, anounces the new dey to him at precisely that tine.

The President's bedroon faces the South. MoDuffle. comes up in the elevetor to the second floor and erosses the mein hall, where beside the Fresident's door stends a silk American Flag. After beint awakened, the President washes and puts on $a$ soft, lone-sleeved, woolen swester -- either blue on tan --. which he wears during his breariast in bed and also to receive his erry morning appointments.

McDuffie makes a silent departure to the kitchens where
he finds the President's breakfast all ready set out on the wicker breakfast tray. On the tray is a linen cloth, the usual salt and pepper, glass of water, sugax and cream and an extoaordinaxily large coffee cup. The food on this particular morning consists of orange juice, a boiled egg, two pieces of bacon and toast. When McDuffie has brought the tray to the President, a table is put beside the bed on which is a small percolator. One of the President's real joys is to make his own coffee, which, of course, he is sure is far more delicious than any coffee that could possibly be made by anyone else.

While the President is eating he enjoys the really lovely view of the Washington Monument, which can be seen from the south windows of his bedroom, and can also gaze upon his treasured naval prints and family photographs which literally cover his bedroom walls.

As soon as the President breakfests he carefully reads
the morning newspapers -- about six in all -- not always the same ones but always from different parts of the country -- and the Congressional Record. This is a most important part of his morning ritual.

Beside the bed is a table of very respectable size which no one is allowed to "tidy up." It holds books, magezines, reports, letters, a huge ash tray; pens, pencils, cigarettes and a tray holding a thermos of water and two glasses. Ow a molding which is about six inches above the table, are several of his keepsakes such as a tiny frog, a penguin, a jade camel ana a beatifully carved wooden horse. On a little shelf above the table sits, quite by itself, a folding alligator covered case about $6^{\prime \prime} \mathrm{X} .3^{\prime \prime}$ which contains a clock and a barometer side by side -- a barometer will always be found not too far from the President.

A few years ago the President decided to college pigs. It is amazing how difficult these are to find -- elephants, donkeys, dogs, cats, etc., one oan find easily, but the useful Iittle porker seems to have been neglected. However, Mrs. Roosevelt has been more successful than anyone else, and in his Christmas stocking this year she tucked away a really good sized.
family -- the babies of which are by his bed on the little molding and the others adorn the fireplace mantle which the President faces as he eats his breakfast.

Above the mantle hang two beautiful marine seenes which always remind the President of a story he delights in telling. "Back in 1920", he says, "a Priend of mine, Doc

Cropley, who had just returned from Germany, described these prints to me. My friend said that he knew I would like them and that when he returned to Germany he felt he could get them for approximately ${ }^{⿻} / \mathbf{W} 25.00$ apiece. I told him that would be grand but ${ }^{\circ} 25.00$ was to be the top price.
"Some months elapsed and my friend reappeared with a roll of prints under his arm and with an emberrassedi expression on his face.
"Franklin,", he said, "I bought these prints for you but I am afraid that you are going to be shocked when I tell you what I paid for them. I am sorry and I hope that you will not be too distressed. "
"Doc, tell me the worst"
"I paid
"I was horrified -how much will that set me back in American dollars"?
"Nine dollars and forty-six cents."

A little after nine o'clock Mrs. Roosevelt goes into the President's room to discuss plans for the day, the guests who may be coming for dinner and the night, or perhaps talk about some of the amusing incidents of last night's reception.

It is 9:10-Mr. Muir, the Head Usher raps on the President's door, hears a "Yes?" and goes in to say "Good Morning, Mr. Presitdent -- the Secretary of the Treasury to see you --a 9:15 appointment." After a "Bring him right up, Ray," the Secretery is "in conference" with the President for some ten minutes.

About 9:20 the four of us - Mr. Marvin H. McIntyre (Mac), Wr. Stephen T. Early (Steve), Mr. James Roosevelt (Jimmy), and I gather in the second floor hall, Steve and Mac suggested, about three years ago, that I join this group. In this way it is possible for me to keep informed of the various things which are discussed at this morning conference about which I might not otherwise know. I was delighted to accept.

Mac is the Secretary who handles the President's appointments. I doubt if many people realize what a difficult and often unpleasant task is his. However, I think the people who come in contact with him will agree that he is unfeilingly courteous even when it is not possible to arrange an appointment.

Steve is the Secretary who handles the corps of White House correspondents. These correspondents have a press conference with steve each morning, in addition to their regular conferences with the President which are held on Tuesdays and Fridays. Steve is available to them at any time, day or nieht, to answer queries which they receive. Steve also handles all releases of speeches and answers the numberless inquiries in regard to various forms of publicity which reach the White House -- incidentally, reading this story will add one more task to his already many duties.

Both Mac and Steve knew the President when he was in Washington as Assistant Secretary of the Navy and they have been his close friends ever since. They are members of the "Cuff Iink Birthday Group".

Jimmy, as everyone knows, joined us in January, 1937, and has taken over the coordination of the various independent agencies and is doing a splendid piece of work. He, like Steve and Mac, has innumerable other duties. Each one of the Secretaries keeps the other two as closely in touch as is possible with what is happening in his office. In this way it is possible, when necessary, for anyone of them to tare over the desk of another one with comparative ease.

So much is constantly happening in the White House that it seems incredible that there are so few mishaps.

From the President to the newest Messenger, the feeling is very strong that Mr. Rudolph Forster, the Executive known Clerk of the White House, who has swxw eight Presidents in his forty-two years of service, is the person who does most to keep the ofrice of the President a smoothy running and efficient organization. In the Executive Offices the remark one years most often is "Irr. Forster will know" - and he always does. All of us, including the President,
have a feeling of real devotion to him.

When the President is at the house one always finds Tomny Qualters, his personal bodyguard, on the second floor not far from the study.

At $9: 25$ when the secretary of the Treasury leaves, we four go in to the President -- good mornings are exchanged and the President takes from Mac the tentative day's appointments -- which have been discussed the previous aftemoon -usually with the remark "Tell me the worst."

An amusing incident, whent when hapened several months ago has given us many laughs at the President's expense. As the morning program generally consists of short appointments, Mac tries to include as many as possible of the visitors who have requested only ten or fifteen minutes, and there is always a long-standing list of these. However, the President has a propensity for keeping his callers a great deal longer than the scheduled time.

At one of our morning conferences the President read over the list, looked solemnly st Mac and said "Now Mac, I can see all of these people if you will only cooperate with me." This request "to cooperate" was too much even for mac,
and we all, including the President, burst into uproarious laughter. Since then Mac has turned the taples and asks the President to "cooperate" with him in not detaining his callers beyon their appointed time. I suspect that Mac ieels he is not too successful in getting this cooperation.

As this is lionday morning we know we must be through by $9: 40$ so steve, whose newspaper men undoubtedly have had some queries, asks his questions; then Jimmy, who has a full day ohead with Chiefs of Agencies, probebly will want some information, while I sit quietly and juct listen! our time is up -- we are all "shooed" out: the President gives the usuel two rings on his bell which brings McDufife, and in twenty minutes he is ready for his first appointment.

Not more than ifve minutes after we return to our respective offices, a typed memorandum of the President's appointments is placed on our desks. Here is the list of today's appointments:

11:00-Secretary Ickes
11:15-Mrs. Nan Honeyman
11:30-Senator Norris
11:50-Hon. Hugh Wilson
12:05-Hon. Aubrey Williams
12:15-Hon. Grover A. Whalen
12:30-Senator Sheppard, Governor Allred \& Mr.
12:45-Hon. Charles Edison
1: 00-Secretary Morgenthau (Lunch)

At ten of clock on these Monday mornings the President As he enters twonclocks with siriphobells shome topobatymare striking fourbitis. goes from his bedroom to his study. There he receives the four

Congressional leaders - the Vice President, The Speaker, Senator

Barkley and Congressman Rayburn, who meet with the President each Monday morning for a general discussion and to review the work of the Congress both in retrospect and from the point of view of the future. I feel that these discussions must be most helpful and that they make for cooperation and understanding.

When the conferees are gathered in the study Tommy. Qualters hangs on the door knob a "Do not disturb" sign.

No one except the conferees and the President know Bnything about the matters discussed during this hour - this, too, is theoretically true of Cabinet meetings. The President, like any other Executive, of course, prefers not to have his appointments interrupted by telephone messages or otherwise, and unless something of immediate or vital importances occurs, he is not disturbed.
(INCIDENP)
The President's first appointment at the office on

Mondays is scheduled for 11:00 o'clock. At that hour a very
distinctive buzzer rings three times throughout the ofiice building, which means that the President has left the White

House and will be in his office in not more than two minutes. Jackson, a faithful messenger who has served many Presidents, opens the center door of three leading from the President's office to the promenade outside. This promenade extends from the White House to the Rxecutive Offices. Pat McKenna, the reception clerk, who al so has served many Presidents, comes into the President's office at the sound of the buzzer. Everyone here is devoted to Pat.

The President is always accompanied from the White House to the office by an Usher and three Secret Service men, one of whom carries the old wire basket which contains the President's "mail to do."

By the time the President is seated at his desk, Mac, Steve and I may all descend upon him again with a telephone message which must have an immediate answer -- a change in the appointment list -- or perhaps some startling or particularly interesting bit of news which has just been received. over the news ticker which is in Steve's office and on which he keeps a very close watch. As soon as we have delivered our messages, the President says "Hurry up Mac, the Secretary is waiting."
"Hello, Harold, how are things going? sit ye down", and motions to the chair on the left side of his desk. He wants to discus's conditions in the National Parks.


As the Secretary leaves, Mrs. Nan Honeyman, the Congresswoman from Oregon, is ushered in.

Fifteen minutes later Mac appears - "Mr. President, Senator Norris is waiting." The President, deeply engrossed, looks up -- "Oh, yes, Mac, just two minutes." Whereupon Mac, feeling a little discouraged, returns to his office knowing full well that "just two minutes" means at least five. However, this particular two minutes actually reduces itself to one and with the usual "Good-bye - keep me in touch", wrs. Honeyman leaves and hac comes in promptly with the distinguished senior Senator from Nebraska, who has a twenty minute appointment with the President to discuss the general power policy and perhaps the Tennessee Valley Authority.

Much as the President would enjoy extending this appointment indefinitely, he realizes that the senator is anxious to return to the Capitol for the opening of the session at twelve o'clock. Therefore, at five minutes to twelve, when Mac comes in, the Senator is on his feet shaking hands with the President.

Mac tells the President the Secretary of state is on the telephone. The President picks up the receiver as he waves good-bye to the Senator.

A dispatch from the war zone has just been received by the state Department. Because of the importance of this conversation, the President is on the telephone for five minutes. As I go into the President's office to get an important paper signed, I hear him say - "Come over and have Iuncheon with me Cordell and we shall talk about this furtherd Usually on Monday the Secretary of the Treasury Iunches with the President but today the Secretary of state has been invited.

After this interval Mac brings in Mir. Hugh Wilson whose nomination has just been confirmed as our Ambassador to Germany. He has a delightful fifteen minutes discussing conditions abroad with Mr. Wilson, who is conversant with so much of interest in a disturbed Europe.

As Mac brings in the next appointment, Mr. Aubrey Williams; Who is head of the National Youth Administration, he tells the President thet he has asked Mr. Edison to change his appointment to 2:00 o'clock instead of 12.45 -- for obvious reasons!

Mr. Williams has been given fifteen minutes. Unfortunately, the subject becomes too interesting and the President apparently does not even see Mac as he gives him an appealing look which says plainly -- "Please let me bring in Grover Whalen."

Although Mr. Whalen's appointment was set for 12.15, it is now 12.51. The President has a grand talk with Mr. Whalen about the 1939 World's Fair, of which he is the Commissioner General. The President finds this a most fascinating subject.

A group from Texas -- Senator Morris Sheppard, Governor Jemes V. Allred and Mr. W. M. Massie, Chairman of the Texas Planning Board -- is the President's next appointment. They are here to extend to the President a formal invitetion to attend an historical ceremony in their state.

The Secretary of State, accompanied by Mac, comes into the President's office through the door at the President!s leit, while the President's luncheon, in a very modern alummum, rolling cabinet -- with one section for hot foods and another for cold foods -- is brought in and placed between him and his guest. This cabinet is guarded during's its journey from the White House to the office. The butler very quickly and quietly arranges the desk with luncheon for two, which consists today of mushroom soup, eggs benedict, a green salad and coffee. He then leaves

the room as no further service is needed.

Luncheon today is only fifteen minutes later than the scheduled time, which is not unusual. It is often twenty minutes to a half hour late, and, consequently, Mac's day, so well planned, is completely ruined.


THE WHITE HOUSE

Nopatlow and keep up woth Pre daily rovitiue of the Prescant in the brhite House, howeaser, requires To momintive (seminia buta mey (shainimi)
owngh o beep gorng fifteen Loms a day, from antyict oubect, permanaty fermailit, acturity to more activity

I huve alwaya been vexy proud of the faot that in all the yeare since 1920, when $I$ stertea to work for the, then very bady defeatea candiate for tho vioe Fresidenoy, I have never Hept a atary, nevew made a note and reselved never to write a history of the exa. 7 possess no inventive geniue and oonsequentiy I an axe I could not do justiee to the imotinative



However, I an hapy to be asked to try to paint a ploture of the rowting of the President's days in the whte House.

 the how of elght-firteen, announces the now day to min at preesisely hat time.

The prestaent's bearoom faces the gouth. wobuffle ocmes up in the devator to the second floor and orosses the main hall, where beside the President's door etands a sily Amerionn hag. After being awakened, the prosident wshes and puts on ant, long-sleeved, wolen nwester - exthem biue or tan - which he wears aurimg his breaterast in bed ana al to to meelve his early moming appontments.
 he finds the Prestaent breaktast all ready set out on the whoker breakfact tray. On the wray is a Inen olotit, the usual selt and pepper, glams of water, sugar and eream and an extoondinarily laxge coffee oup. The food on this parthoular morning oonstate of omange Juice, a bollea egeg two pheoes of bacon and toast. When 校odufie has brought the trey to the Presiaent, a table is put bestac the bea on whioh is ar shal percolatox. One of the Preskent's real Joys is to mok his own eoffee, whioh, of course, he is sure is far mope aelifolous than ant ooffee that coula possibly be mace by mayone else.
 Vhew of the Washington $\begin{gathered}t o n u m e n t, ~ w h i o h ~ a n ~ b e ~ a e e n ~ E r o m ~ t h e ~ s o u t h ~\end{gathered}$ winaow of his bedroon, ano can also gaze upon his treasuxed naval prints and standy photogwophs which literalis cover his bearoon watis.

As soon as the presifent breakfasts he camenuty peads
aesice the bec is a table of very respectable size whioh
 Letters, a huge agh trayl pens, penclls, oigerettes ana a tray holding a themos of weter and two glasses. we on molding which is about six inches above the tabley are several of his isepackes suoh at tiny frog a pengun, a jade camel and a beathtuly caswea wooden horse. On a litite shele above the table citssoutia by itselif folaing alligetom covered case about $6^{\prime \prime} 8^{3}$ which oontains a olock and a barometer side by side - a berometer will always be found not too far from the Presicent.

A few years ago the President aeciaed to collegdpigs. Tt is amazing how atreteut these sue to fina - elephants, Qonkeys, dogs, oats, eto, one oan tind easyy, but the useful 14tile porker seems to hate betn magleoted. Howeter, ins. Roosevelt has been more suocessful than anyone else, and in hid
 femily - the babies of whioh are by his bea on the It tote molaing and the others adorn the fimeplace mantle which the Presulent taces as he eats his breakfast.

Above the mantie hang two beautiful marine semea whioh always pemind the Pestaent of a story he delights in *elving. Back in 1920", he says, "a Iriend of mine, Doo

Cropiey, who had juat weturned from Gemany, desoribed these
 and thet wizen he retumed to Germany he felt he oona get them
 grema but ${ }^{2} 25,00$ was to be the tow price.

Wome wonths elapsec and my triend reappeared with
 on bus ${ }^{\text {ancen }}$
 but I a matmata that you tre zoing to be shootsed wen 1 tell
 not be too adatressed. "



Hy was hoxrysiea-how huoh will tant jet me back in Awertaan Rollaws"

Hine dozlars and fortymax conts.
 the preakdent' soou to aksouss plans for tha any, the guesta who may be oondng for atmen and the naght, ox perhapd fak



#### Abstract

-5-  Prostanty, doon, hears a "xest and goes in to asy "Cood  see you - - 9 : 15 mpointment." Astar a "Brine him right up; Ray, " the gecretaxy is "in conterenoe" with the President for somen minutes.





 i pocstble tow ne to keep infowne of he various thinge which





 even when 4 it not possible to armange an appointment.


 oonterenocs with the Prestdent which are hela on whestay and
 to answey quertea whioh they reectve. ateve azso iandyea all


 tast to his atweacy many autaed.

Both the and steve knew the prestient when he was in
 been inis cloge menas orter since. They are mexneys of the *axe mink gemthasy Group"。

Jinuy, as everyone knows; Joinea us in Januaxy, 2937, and has taicon ovex the ocomotnation of the vaxiows independent
 steve and wat, hat inmumerole othat duthes. Each one of the


 oves tha acolt of anobher one win oomparethye ease.



Mrom the progident to the newest mastentery the meal-
 Qext of the whte House; who has znown elght Prosidents In his forty-wo yeare of serviee, ls the person who does




have a feellug of real devotion to him.

When the prestdent is at the house one always finds Tomy guazterg, his personal bodyguazo, on the secon floor not far from the gtudy.

At 9:25 when the seoretary of the Treasury 1 enaves:

 ments -- which have been discussed the previous afternoon -mevaliy with the remarik "Tell me the wowat."

An austag inoldent whioh happened several monthe ago has given us many laughr at fhe Prestionth expense. As the momang progwam generally consists of chort appointmontay Mac tries to include as many as possible of the visitow who have requested only ten or ficteen minutes, and there is always a long-standing 14 of of these. Howeyer, the Prestident has a propengity for wepping his cellore a great deal longer then the schedulea time.

At one of our moming oonterencet the preaident read
 on see all of these people if you will only cooperate with me." This request "to cooperate" was too much even for Mac,
 Iaughtex. Slnce then tha hat tuxnea the tables and asks the Fresadent wo "coopervate wh hith in not detaining his callams
 not too suecesstur in getting this coopematon
 by $9: 10$ so swew, when newspapew men wnowbtedy have had
 aty bhead with Ghiefor of Agenezen probably will want some






 boday' apporntments:

<br><br><br>12:80-4ion. Eugh WIL son<br><br>12<br> L2:45-Hion. Gharies Extson<br>

At ten olock on these Honday momings the Prestaent Hs he ontew two docks with ohtyis bells probably ame strefking fotur.
goes from his bedroom to his study. Thew he receswes the foux

CongressIonel Ieaders - the Vien Prestient, The Speaker, Senator Baxkley and Congressman Raybum, who meet with the Presiaent each tonday noming fox a genexal asscussion and to meview the work of congrese both in retrospect and wrow the potnt of Fiew of the $H$ uture. I feel that these atsoussions must be most helprul and that they make tox cooperation and understanatng. Wen the contarees are satherea in the study tomy


No one except the oonterees axa the Prestdent know
 too, titheoreticany brue or Gabinet meetings.

The Prostaent, luke any other Executive, of course, prefers not to have his appointments intexmptad by telephone mestages on othervise, and manes something of immealate or Wtal Anportances occurs, he is not disturbed.
(INCODNW2)
Whe Trealdent itrst mpountment at the offae on

Fouse and faty be in his oftige in not more than womuter. (A) Jackson, fititurul messenger, who has aerved many Prestaenta, opens the aenter door of three leaing from the President; office to the promenade outside. This promensade extenge from the white House to the Bxecutive orfices. Pat MoKenna, the reoeption olerk, who aiso has sexvea many Presidents, comes Into 勒 Preadents otelee at the sound of the buzzer. Byemone here is devoted wo pat.

The Prostant is always accompanied from the mite House to the ortice by an Usher and three ceoret service men, one of whon camples the ota wre basket minton comains the

gy we tur the restaent is neated at his desk, we, Steve and I may all descend upon him again with a telephone message mith must have an immedate answer -- a change in the appotintment 1ist -- or perhaps some starting or parthoularly Anteresting bit of news winh has Just been receivedr Over the new thoker whith is in steve's office snd on whioh he keeps a very close matoh. As soon as we have delivered our
 watitns. *

Hello, Karola, how are things going git ye down" and motions to the ohair on the $2 a \leq t$ side of his desk. He wants to alscuss conattions in the Mational Parks.

As the Secretamy leaves, Hes. Nan Honeyman, the Congresswoman Irom Oregon, 2 s ushered in.



 well that "ust wo minutes* mens at least five. However, this parthoulaw two minutes aoturlly reduces itself to one and With the wati "Good-bye - keep me in towch", Mars Foneyman
 Enator from Nebreska, who has a twenty minwte appointment with the Prestent to discuss the general power poliey and pexhaps

wuch as the Prostident would onjoy extending this appointment indefinttely, he reclizes that the Genator is anxious to meturn to the Gapltol tox the opening of the session at Welve ofolock. Therefowe, the fivinutes to twelve, when Wac comes in, the senator is on his feth shaking tanas with the Prestident.

 waves good-bye to the maktor
 by the ghate Departaent. Because of the mportance of thas

 portant pepas stexed. I hoar him say - "oome over nna have


 vited.



 a atstumbea Buwope.




 Whe subjoot becomen 100 interosting at the President apparenty














 poode - as brought in end placec betwaen hatim and his suest.





President's real love of human beings and his pleasure In talking with the various types he sees every day. Azo, be are all there astounded at the amount of information he gathers from his meme
 the lagging sinacuie. In contrast, however, the Preglitent is


 riving at the train in plenty of the fox the schedule to be sept as planned, even though he travels on private trait Which of course, would not leave without hing in keeping a speaking engagement and mine me fustiest is always racy at exactly he fight how for dinners at the That House, whether
 all
Tam-suctembtini of us around the Prescient are onscloug of having made many mistolces in the five years we arbor.
have been in the wite House. Inamame, ton, whet we have
git Teamed that the inst and most important thing wo ac, when we discover our mistake, is to go to the President at quickly as possible, explain exactly what we have done $x$
 AN
The Prestaent in west understanding: he meatus that we
ave not infallible，and hem helps us straighten out our own matakeg，解e never insists on all such ere
tho dot ella on profuse apologies；hom－thorstiepople in

－whevethe pan ta
 Lues been reverted that
$\Lambda$ peron is replaced with＂e ne m boy．＂
On the ot Trent．The President expects each one of
us to do hat or her job well．wo hear din say that is grand＂
 we heanform
compliment．Decasionolly someone，quite outside the white House；

＊ 1 Hell－
 whenever in trisncmburely，

with complete confidence，that the President does not tell others of our mi stokes．
（y）fecentiz the President rang tor me and I went into his office to ind a very athern－face gentlemen，who said，
＂You have not sen ct the cheat to kit Blog for the men who work In the woods Mp．FLog is the superintendent of the property
 are pain．The President wing took these men from the relief yogis，when the police rolls were largest，on d has kept them at wow ever since，The President continued＂You know that
these famdlea are entirely dependent on whit they am in
 Hoventerfhideo phen the ouedue

you to ena nis oneak a weok ago: W111 you please send the
 and I was one hundred per cent wong. I told him so ma sezt
 Whnin the nest itve wintes:



apologizeg to him top the change in the hour of his appolntof \$0ate

 Feculres only turteen mithtes, and, awame of the fact that the
 prompty at +
 sudget ane o Malluce havo ben watuing sinee 2:30 fow a conFernce on the 3uaget. This partiexlat coniemence ooncerns












 the Presidents office rather cautiously lest the President bes In the midst of a thought which，as we all know， 1 a easily 1 cst by an Intermption．However，the President probably locke pe
 exactly seventeen and a half minutes．The motor then goes to the jot to see that everything is in readiness．筑e know that the president will be leaving within the next hall hour： Greece，who knows that wac wants to be bold when the correspondence ts finished，suggests that the President buzz for hid in order that the following day＊callers may be decided won．

[^0]hour hhat we all 1004 formard to motyter known as "The Chilarents Houm* Almott invariably the President and Graa* have found something amusing in the mall -. pao probably has been tola before we arcive and after we have been let in on the nearetwe all have auggestikont of Famious kinds wo offer: Wille the postcent is getting orgenized to zeate - whioh means phtang all his papens into his wixe bagket, which, I Hight add, has gone whth tum froth the ofthee to the wite House, to South Anerica, to Hyde Park, to Wawn Springs, $\quad 10$

 If 解e mat. In the basinet mise quove the top (and this may be to tite helgh of moot? ve al know that the

 When his backet has onzy the usual amount, he feel that he has phght an wentig of wow on one of has many ootlection*

INSERE A - PAGE 10

After about ifteen minutes at luncheon I snawer my buzer and the Preaident asks me for a certain memorandum from one of our Ambassadors (whom we sholl not name), which the Seoretary of state has not brought with him. Paula Larrabee. who works with me, has charge of the President? private and confidential files, which consist largely of diplomatio and strictiy personal correspondenee. I immeaiately plok up the telephone, whioh is the quickedt means of oomunication, xam tell Paula brlefly of the memorandum the President wants, and it is maditately brought in and placed before him.

Incidentally, the reason the telephone is the quiekest means of commuication between my three assiatants and me is rather amaing. When the new Executive otflees were buily in 1934, Grace Tully and Paula Laxrabee were morking with me and In trying to find a room which was quiet, and where not too many people would have ouasion to enter while Grace perhap was writing a very contidential letter or a speech whioh required concentwation, we chose a large corner room which in the other butlaing was Mr. HoIntyre's office. In this room Grace had shasexwal quiet and Raula had adequate space for her apeolal 12.es.

In oxdar to get from ny oftoe masistantat offlee, one trovela feet many times a day. Ater the death of Louss Howe, and at the the that we were proparing for finmy wese peparing fom Hoosevelwt
 bange
arrangement. AL1 three agreed that I should go ahead and make any ohagea which would meet the mpproval of hr. Rudolph noretom. who is our mentor An all the thtinge that have-to do with the Whate House and with the roxk of the oftce of the Preatienge?

I an sure I spent days gezing at the various offiees Whth eye on the witimate objective of having arace and paud vew close at hand. In sore way, which I never have ben able to explatn to macle; the ohanges which I suggested were made, and to the amazorent of ayexyone, and mostiy to myselt, when overything was pearranged. I tound that practacally everybody but the President hat been moved and my asstatants were in the same comer of the ouniatng.

## PREPARA異TON OF SPEEGKES

From all that 2 have been able to learn fom attaches of the Whyte Howse who have served under several Presiaentaz none of them has put more perowt onefgy and time into the prepawation of speseches and measages to the Congrest than President Roosevelt. some magazine and newspaper writers have etwed, or have hinted that the speeches of the Prestdent are laxgely pre(That 28)
pared by others. This statement is not so.

Woverer, any printea matexied of Immealate intexest ox which
possible weculnes in preparing a speoh gomes to the Prestedent:

 vich-I Kesp.

In adaltion, areat many atferent people, trod time
 oaretully propared ditafts, munang rom a paragraph te whole speech. He oometmes asks wo or three tndividuals to propare proposed araftr of peeches ow porthons of speahes.

When he actualiy geta ready to whe the opach himself,

PREPARAITON OF GPSECHES (eontinued)

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-2^{\prime}
$$

He then lets them astue and elthey In longhand
 new araft: It is quite natural that in this new drat gome of the thowghts and even some of the language subudtted to him whl Hind theix place.

Ather the itret aratt is orgoleted he gose orer 26 the and agein, sometimed atone and vemy of ten with wo on thre incividuals, 倍 Least one of wom is an expert in the partiania subject baing treatea. I have anen as many as otght araits of a speech preparea before it is finalyy turnea ovew to who


In the cowse of the preparation of these draftr thene wil De many inserts atesteded by President of at then mggested by otherst there may be telephone conversathons betreon his and experts on the paxthoular subjeoty parts of it may be read to Cabinet otfloers tor nuggested revistons ow sadinone. But when the ennal axat is oomplote there oan be no doubt that it is the prestaontt own speen and that evory word and punctuation maxt has been carefully gone ower by him.

The reading copy of the Preataents specon is written on apeolally phepaxea sof papex in ordey to ollanaie any sound notere befone the Herophone whte turning the pages. the pages 100st-1eat awe punched at the ade and haced $1 m$ a leathe otnde so that they may be fuwed conyententyy and notselassy.
 House etenographic staxi outs the benoll won whioh mineot graphea copien wat mete and given to the Rrese, always It advanoe of the delivery of the speech on magage. in this way the message ow gpeech may de bransmittea sha set in wpe weaty to appeax in the newpapers on the stroet as goon as the Preskont has ompleted the dellvexy of the apeach.
 the telepione: the Preatient pioks wp the wecelvex eps he taves gooc-bye to the Menator.

A alspeten fon the war zone has just been mecetred by the state Departuent. Because of the impontence of thit conversation, the frestaent it on the felephone for fre
 portant paper signed, hean him oay - "dome over and have Iuncheon with me Cordely and we shal baik about this turnters
 the Ryestaent but today the seanetary of State has been inWhea.

 He has a del hentul tifteen minutes discusming oondthons abood
 a (aturbed zurope.
 who is heac of the Wational. Xouth Adminiatretion, he tella the


 the sub*eot becomes too wheresting and the Pestaent appazenty aoes not even sae wae as he gives hin an appealing look whatob ssy platny - \#please zot me bring in Grover Whatan, "

A3though 都. Whalen's appotntrant was set for 12.15






 attena an histordeal operaony in thedw state.



[^0]:    At six ololock the Preston plays a little tune on the buzzers which summon Steve，Jimmy and me－this is the

